

NMRoads: The Official Road Advisory System for the State of New Mexico- User Guide

Last Revision: September-2024

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Public User Guide

Introduction

The NMRoads application is the official road advisory system for the State of New Mexico. It is designed to provide real-time information on road conditions, closures, and advisories to ensure safer travel for residents and visitors. The application is accessible to the public via web browsers and can be downloaded on mobile devices through the app store.

Getting Started

Accessing NMRoads

- **Web Version:** Visit [NMRoads](#) on any supported web browser.
- **Mobile App:** Download the NMRoads app from the App Store (iOS) or Google Play Store (Android)

System Requirements

- **Web Version:** Compatible with the latest versions of Chrome, Firefox, Safari, and Edge.
- **Mobile Version:** Requires iOS 12.0 or later, Android 6.0 or later.

Installation (Mobile App)

1. Open the App Store (iOS) or Google Play Store (Android) on your device.
2. Search for "NMRoads."
3. Tap "Install" and follow the on-screen prompts.

Navigating the NMRoads Application

Main Menu Overview

The Main Menu is the central navigation hub where public users can access various tools and information related to road conditions, advisories, and more. The following features are available:

Road Conditions

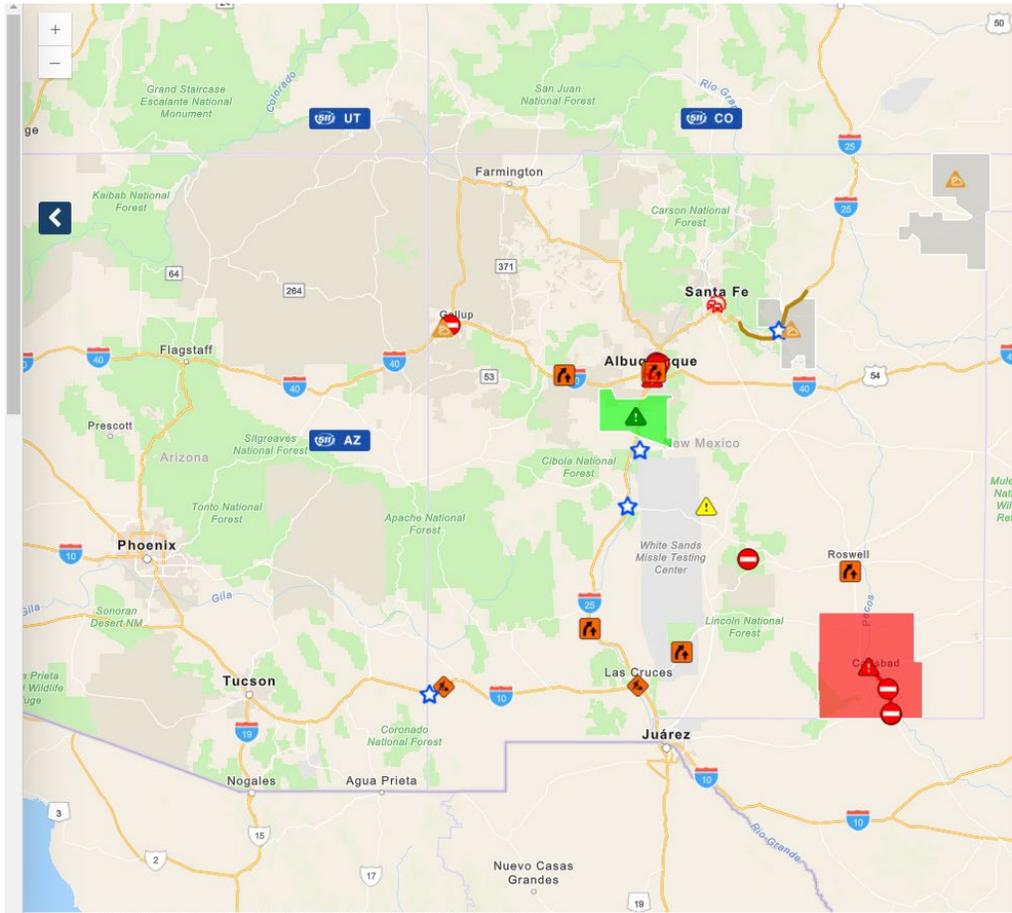
- All / None
- Road Closures
- Severe Driving Conditions
- Difficult Driving Conditions
- Fair Driving Conditions
- Seasonal Closures
- Crash
- Alerts
- Special Events
- Snow Plows

Cameras & Message Signs

- All / None
- All Cameras
- RWIS Cameras
- Dynamic Message Signs

Construction

- All / None
- Roadwork
- Lane Closures



- **Road Conditions Overview:**
 - View all active road conditions across New Mexico. This includes real-time updates on closures, severe driving conditions, and seasonal closures.
- **Cameras & Message Signs:**
 - Access live camera feeds and dynamic message signs (DMS) that provide real-time road status and advisory messages. This feature helps users monitor traffic flow and road conditions at specific locations.
- **Construction Updates:**
 - Stay informed about ongoing roadwork, lane closures, and construction projects across the state. This section provides details on the location and duration of construction activities, allowing users to plan alternate routes.
- **Traffic Conditions:**
 - Monitor real-time traffic flow and congestion levels. This tool helps users anticipate delays and choose the best routes for their journey.
- **Transit & Rest Areas:**
 - Find information on rest areas, including those with amenities like restrooms, food services, and truck parking availability. This is particularly useful for long-distance travelers.

Transit & Rest Areas

- Rest Areas
- Rest areas with truck parking

Weather

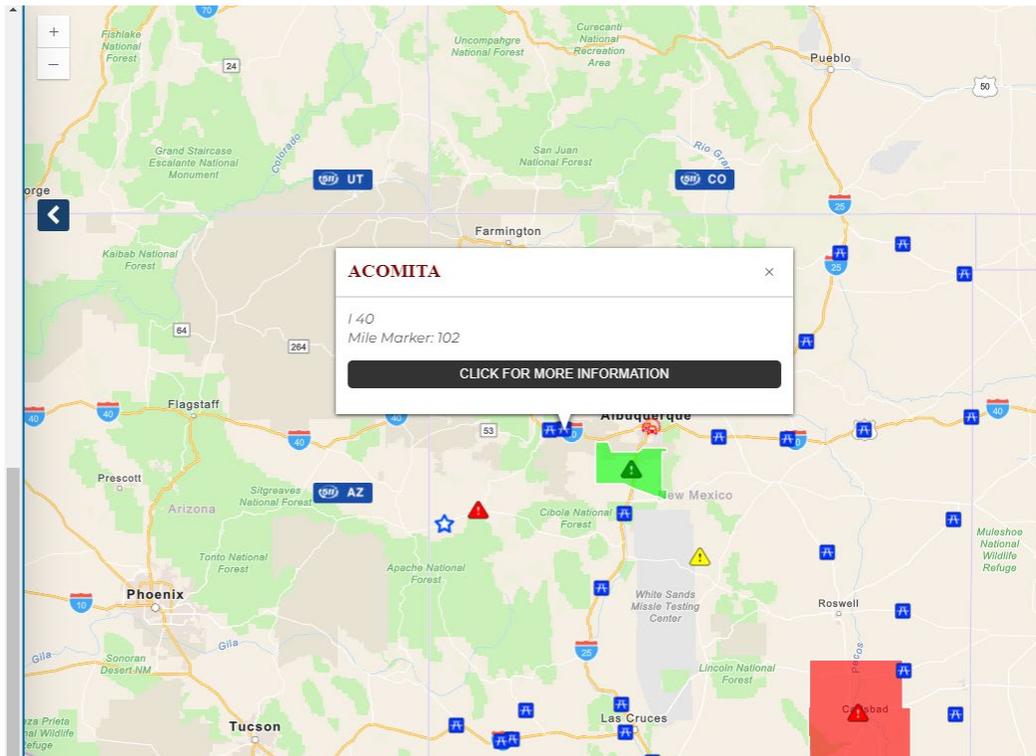
- All / None
- Current Weather
- Weather Advisories
- Weather Radar

Login

Create an Account

Save My View
Hands Free Mode
Find the Fastest Route
Contact Us
Disclaimer
Download the Mobile App

RSS Feed
Twitter
General Help



Weather Information:

- o Access current weather conditions, advisories, and radar images. The weather information is integrated with road advisories to provide a comprehensive view of how weather may impact travel.

Weather

- All / None
- Current Weather
- Weather Advisories
- Weather Radar

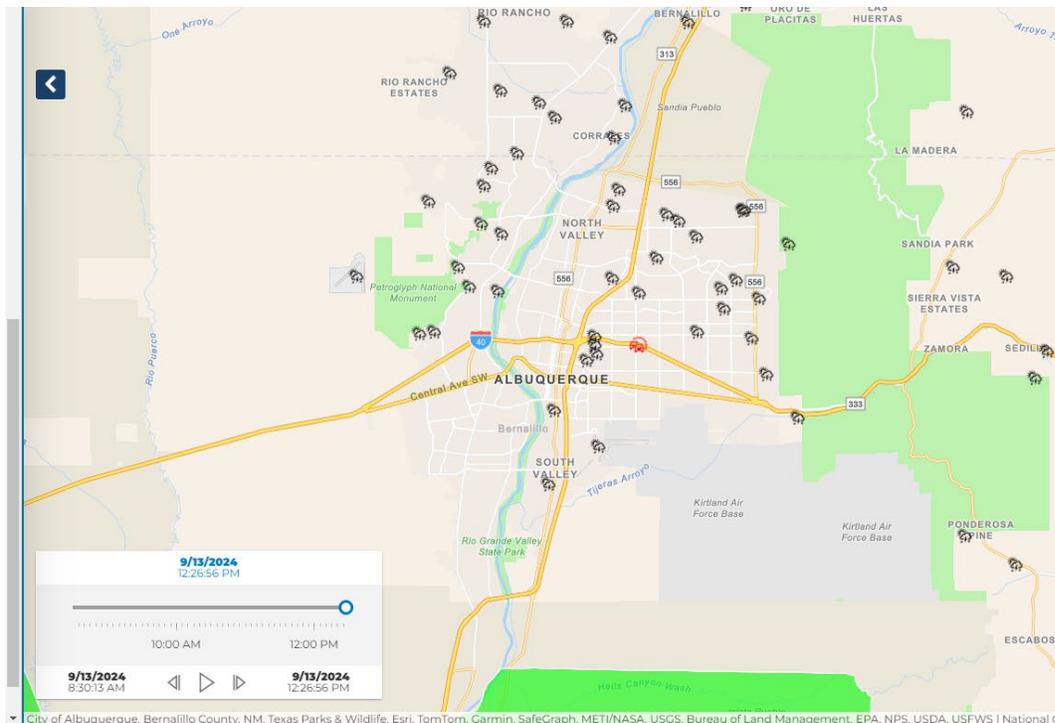
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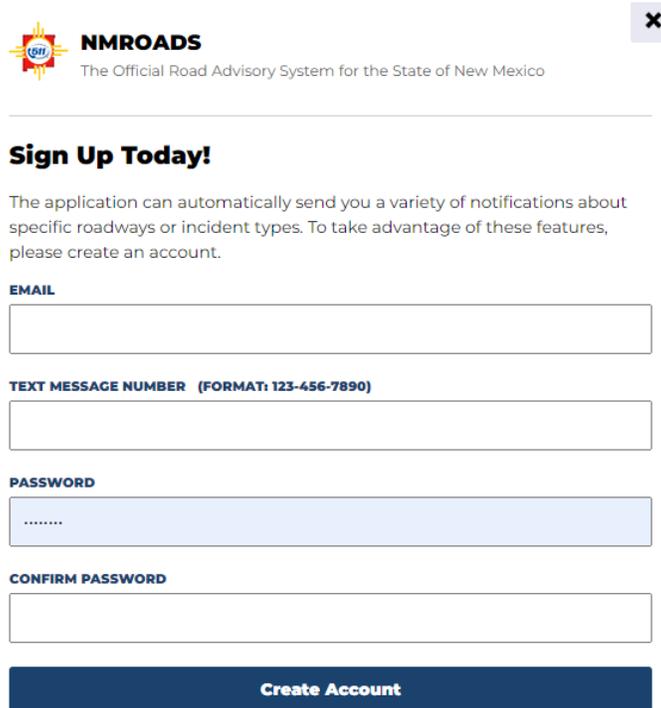
NMDOT General Office:
1120 Cerrillos Road
Santa Fe, NM, 87504-1149
Telephone: (505)795-1401
Road Advisory Hotline: 511 or (800)432-4269
NMOADS.com has been developed & is hosted & maintained by Real Time Solutions.



Login and Create an Account

Create an Account:

- **Access Account Creation:** On the NMRoads homepage, click “**Create an Account**”.
- **Enter Personal Information:** Provide basic details such as your name, email address, and phone number.
- **Confirm & Submit:** Complete the registration process by verifying your email or phone number if prompted.



The screenshot shows the NMRoads website header with the logo and tagline "The Official Road Advisory System for the State of New Mexico". Below the header is a "Sign Up Today!" section. It includes a paragraph explaining that the application can send notifications about roadways and incidents, and that users should create an account to take advantage of these features. The form consists of four input fields: "EMAIL", "TEXT MESSAGE NUMBER (FORMAT: 123-456-7890)", "PASSWORD", and "CONFIRM PASSWORD". A blue "Create Account" button is located at the bottom of the form.

Login:

- **Access Login Page:** Click “**Login**” on the NMRoads homepage.
- **Enter Credentials:** Use your registered email/username and password to log in.
- **Adjust Preferences:** Once logged in, you can update your notification preferences by selecting or deselecting specific road segments or changing the notification method (text/email).
- **Save Changes:** After making updates, ensure you save your preferences to receive alerts tailored to your current needs.

Key Features and Services

Road Conditions Overview

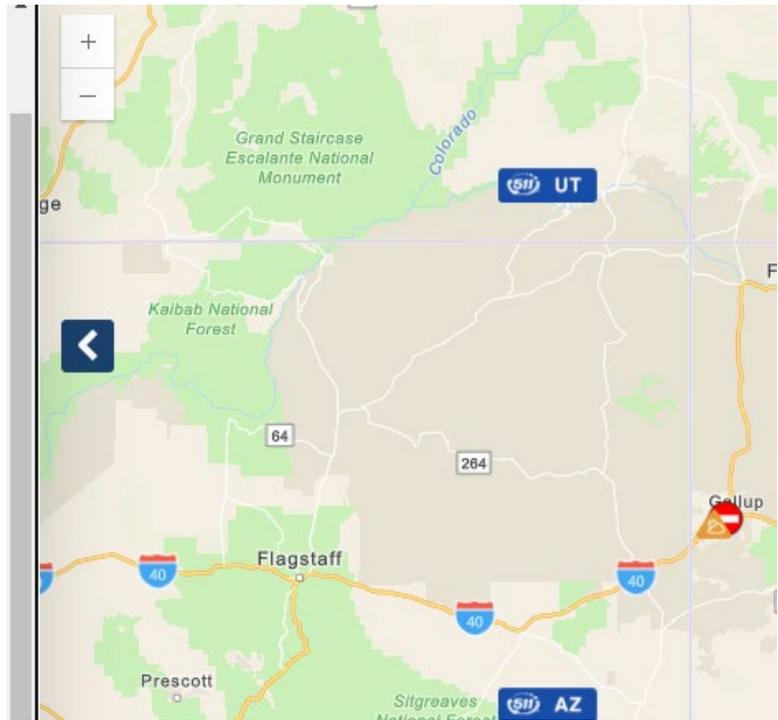
The Road Conditions Overview section allows users to:

- **View Active Road Conditions:**
 - Access detailed information about current road conditions, including closures, severe driving conditions, and more.
 - **Filter by Type:** Users can filter the road conditions by categories such as:

- Closures
- Severe Driving Conditions
- Seasonal Closures

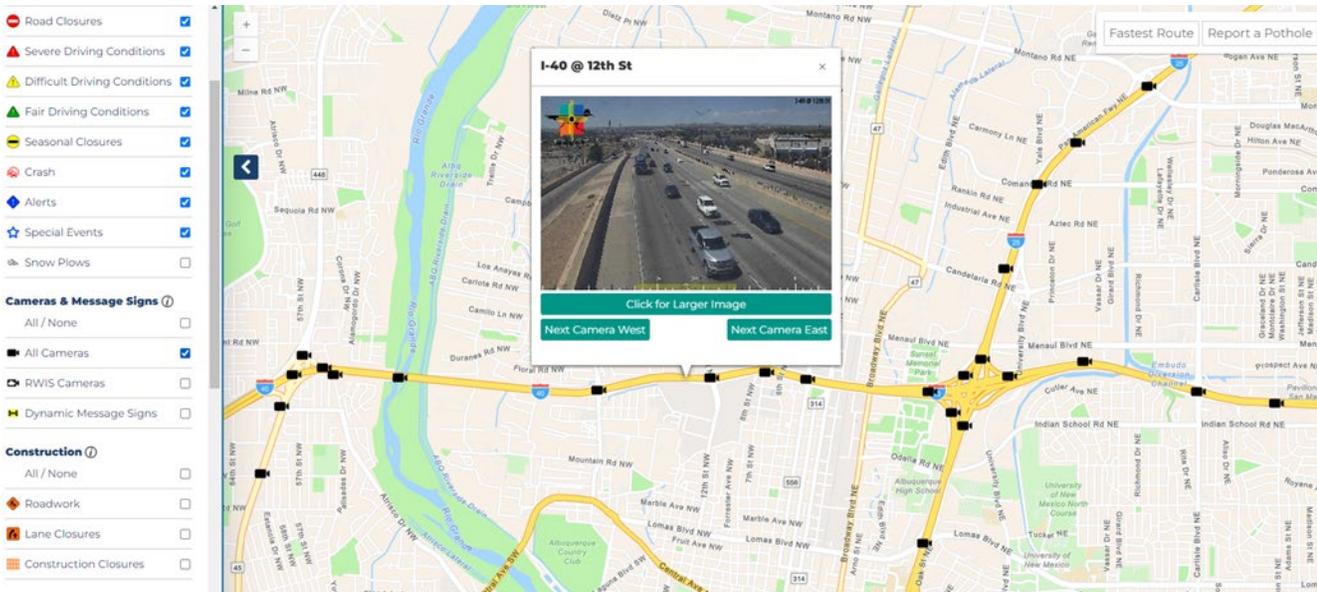
Road Conditions ⓘ

- All / None
- Road Closures
- Severe Driving Conditions
- Difficult Driving Conditions
- Fair Driving Conditions
- Seasonal Closures
- Crash
- Alerts
- Special Events
- Snow Plows



Cameras & Message Signs

- **Real-Time Camera Feeds:**
 - View live camera feeds from various locations across the state. This feature is especially useful for checking current traffic conditions before starting a journey.



- **Dynamic Message Signs (DMS):**
 - View messages displayed on roadside electronic signs. These messages provide real-time updates on road conditions, traffic alerts, and other important information.

Cameras & Message Signs ⓘ

- All / None
- All Cameras
- RWIS Cameras
- Dynamic Message Signs

Construction ⓘ

- All / None
- Roadwork
- Lane Closures
- Construction Closures
- Construction Projects

Cameras & Message Signs

ADDITIONAL OPTIONS

- [View Camera List](#)
- [View Dynamic Message Sign List](#)

ZOOM TO A CITY:

- [Albuquerque Area](#)
- [Albuquerque Metro](#)
- [Santa Fe](#)
- [Las Cruces](#)
- [Las Vegas](#)
- [Española/Los Alamos](#)
- [Farmington](#)

ZOOM TO A REGION:

Cameras & Message Signs ⓘ

- All / None
- All Cameras
- RWIS Cameras
- Dynamic Message Signs

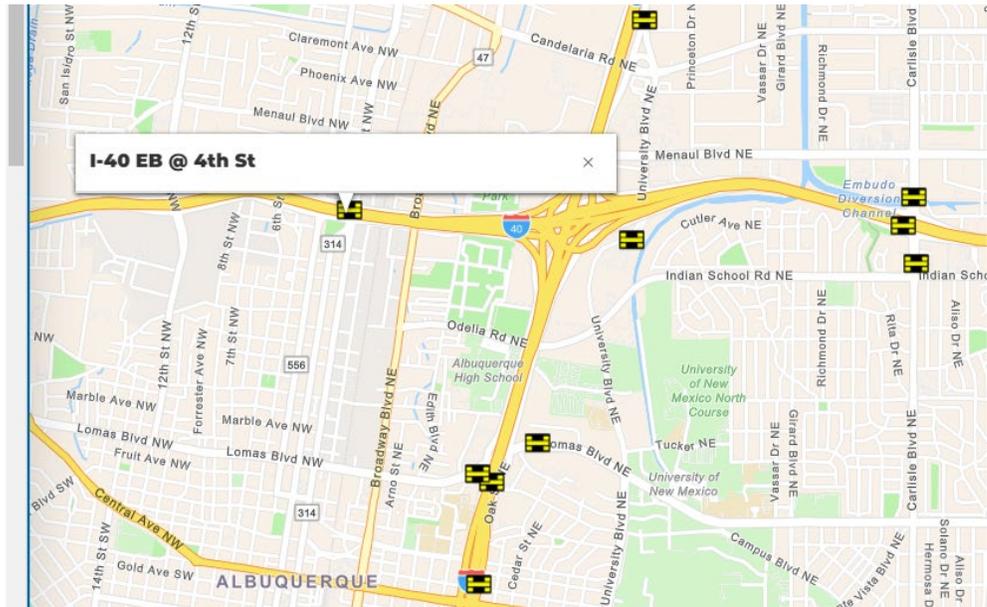
Construction ⓘ

- All / None
- Roadwork
- Lane Closures
- Construction Closures

Traffic ⓘ

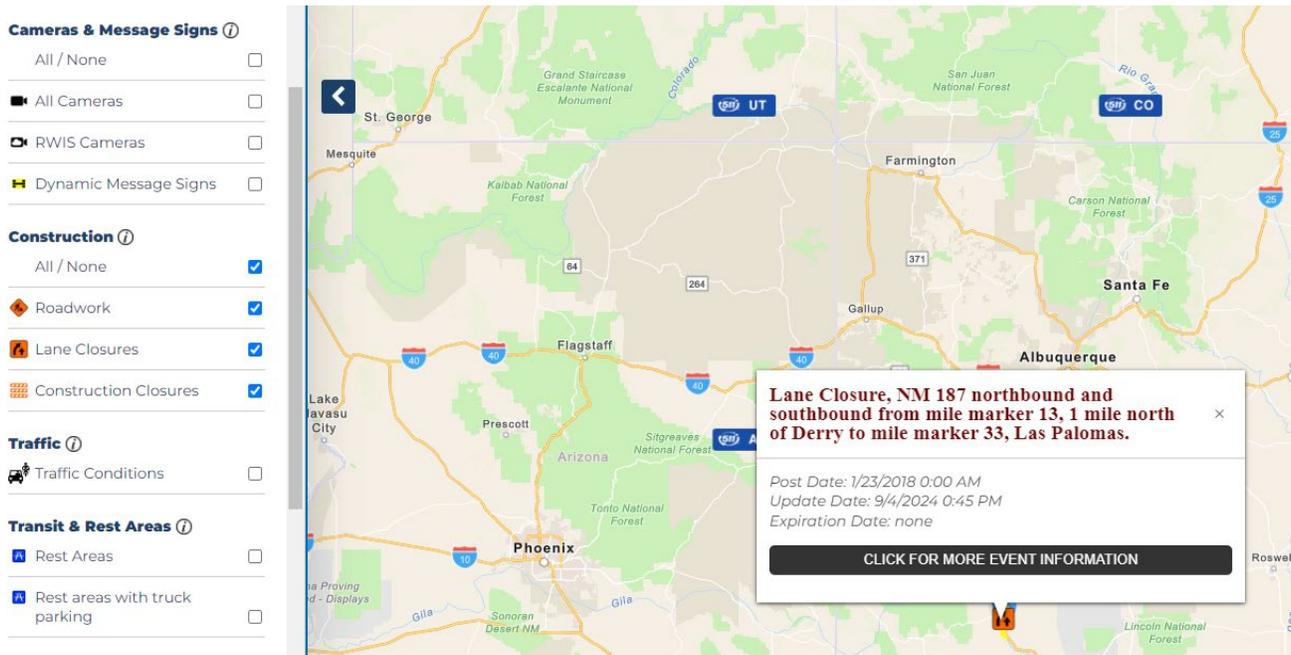
- Traffic Conditions

Transit & Rest Areas ⓘ

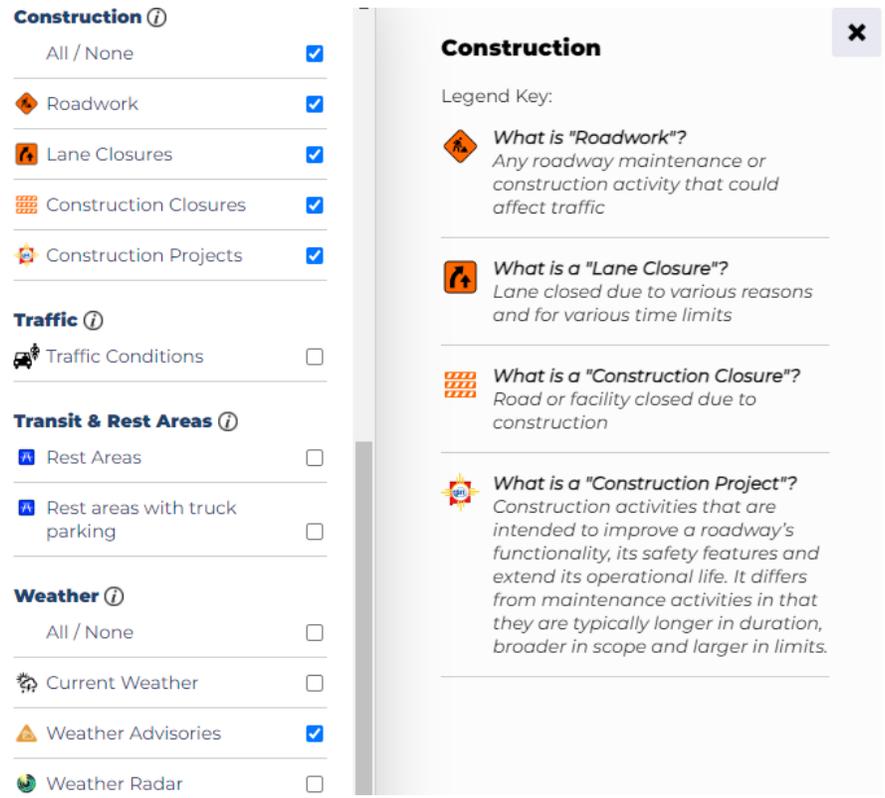


Construction Updates

- **Roadwork and Lane Closures:**
 - Stay updated on roadwork and lane closures that may affect your travel. This section provides detailed information about construction zones, expected delays, and suggested detours.

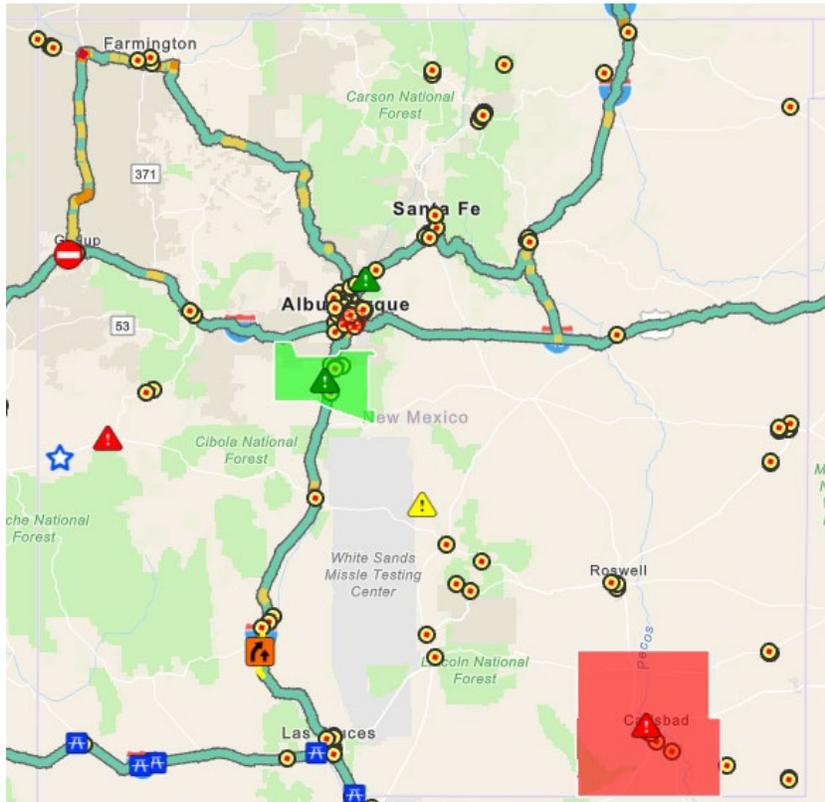


- Planned Construction Projects:**
 - Access information on upcoming construction projects that may impact future travel plans. Users can view the start and end dates, as well as the areas affected by these projects.



Traffic Conditions

- Real-Time Traffic Monitoring:**
 - Monitor traffic congestion and flow across the state. The traffic conditions feature displays current speed data, accident reports, and other factors affecting traffic movement.



- **Traffic Alerts:**
 - Receive alerts for major traffic disruptions, including accidents, road closures, and severe congestion.

Traffic ⓘ

Traffic Conditions

Transit & Rest Areas ⓘ

Rest Areas

Rest areas with truck parking

Weather ⓘ

All / None

Current Weather

Weather Advisories

Weather Radar

Login

[Create an Account](#)

Traffic ✕

ZOOM TO A CITY:

[Albuquerque Area](#)

[Albuquerque Metro](#)

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[Las Cruces](#)

[Las Vegas](#)

[Española/Los Alamos](#)

[Farmington](#)

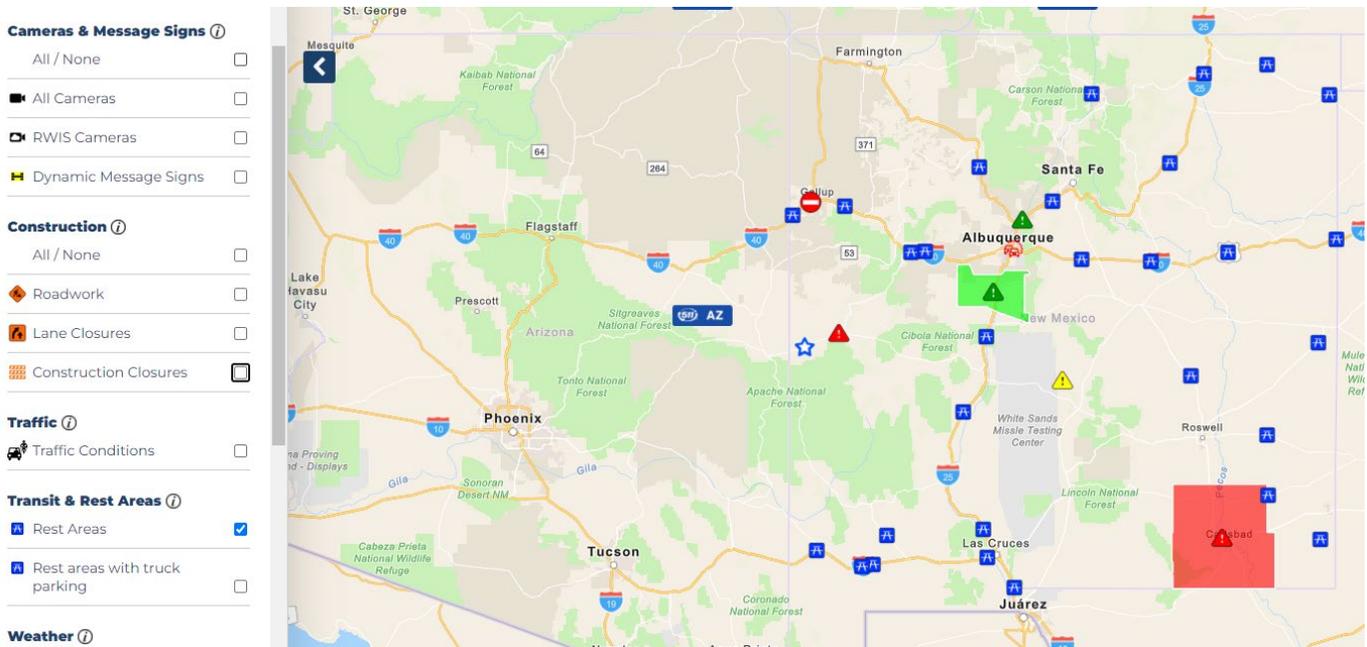
Legend Key:

What is a "Traffic Condition"?
Used to depict traffic congestion or traffic speed for a segment of roadway

Transit & Rest Areas

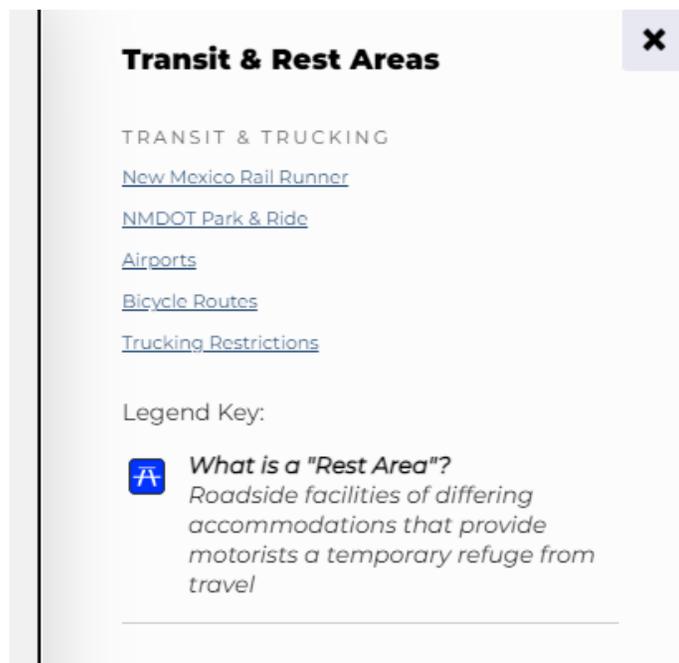
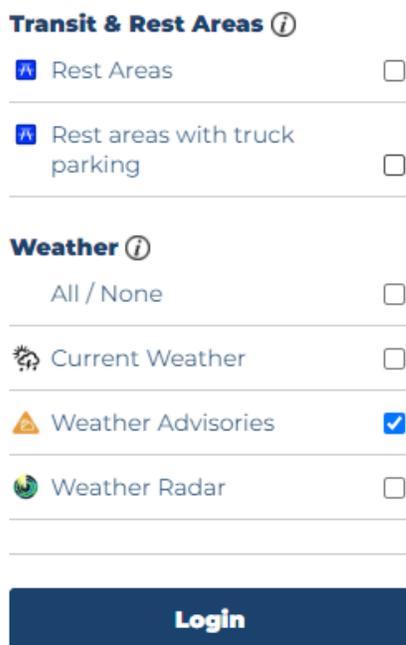
- **Rest Area Locations:**

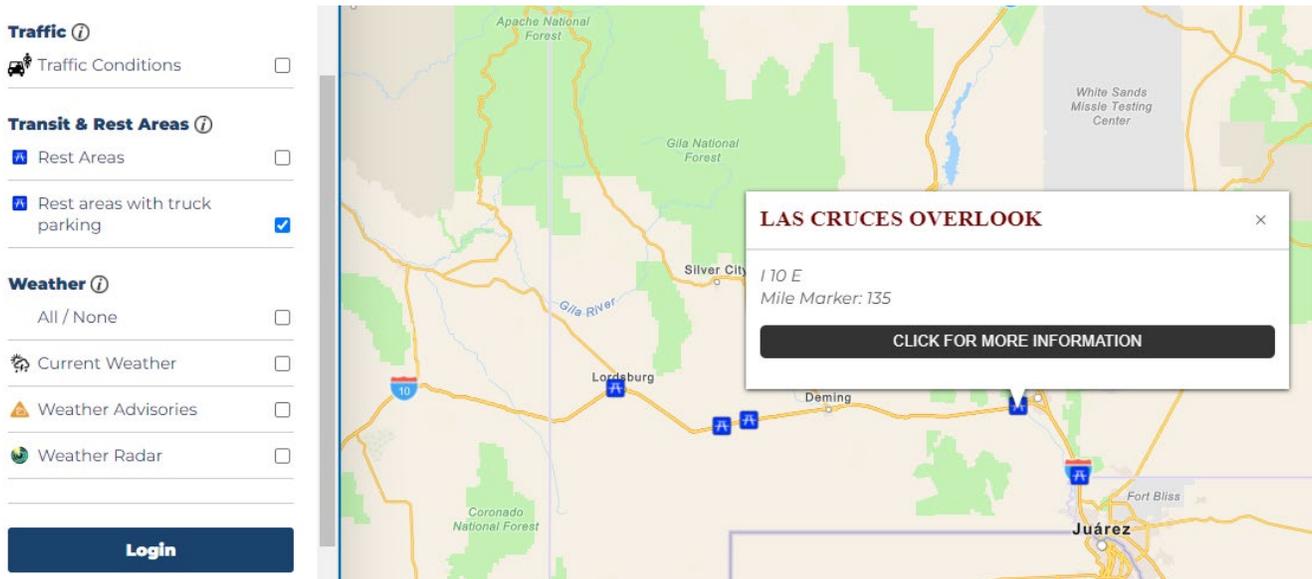
- Find rest areas along your route, including those with specific amenities such as food services, restrooms, and truck parking.



- **Truck Parking Availability:**

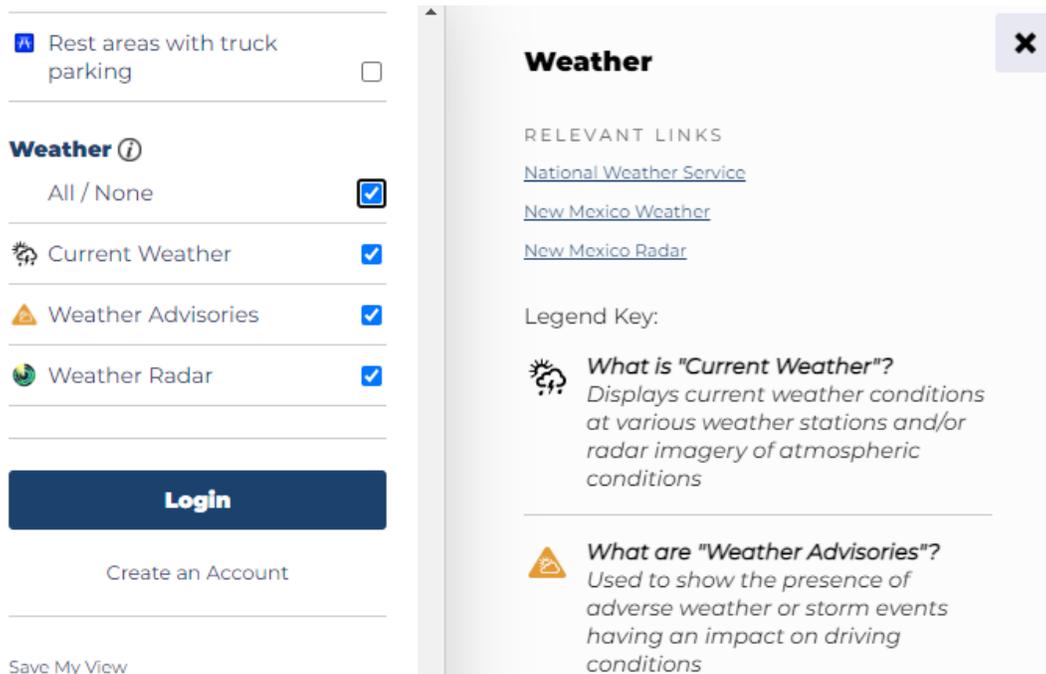
- Access real-time information on truck parking availability at designated rest stops along major highways like I-10. This feature helps commercial drivers plan their stops efficiently.





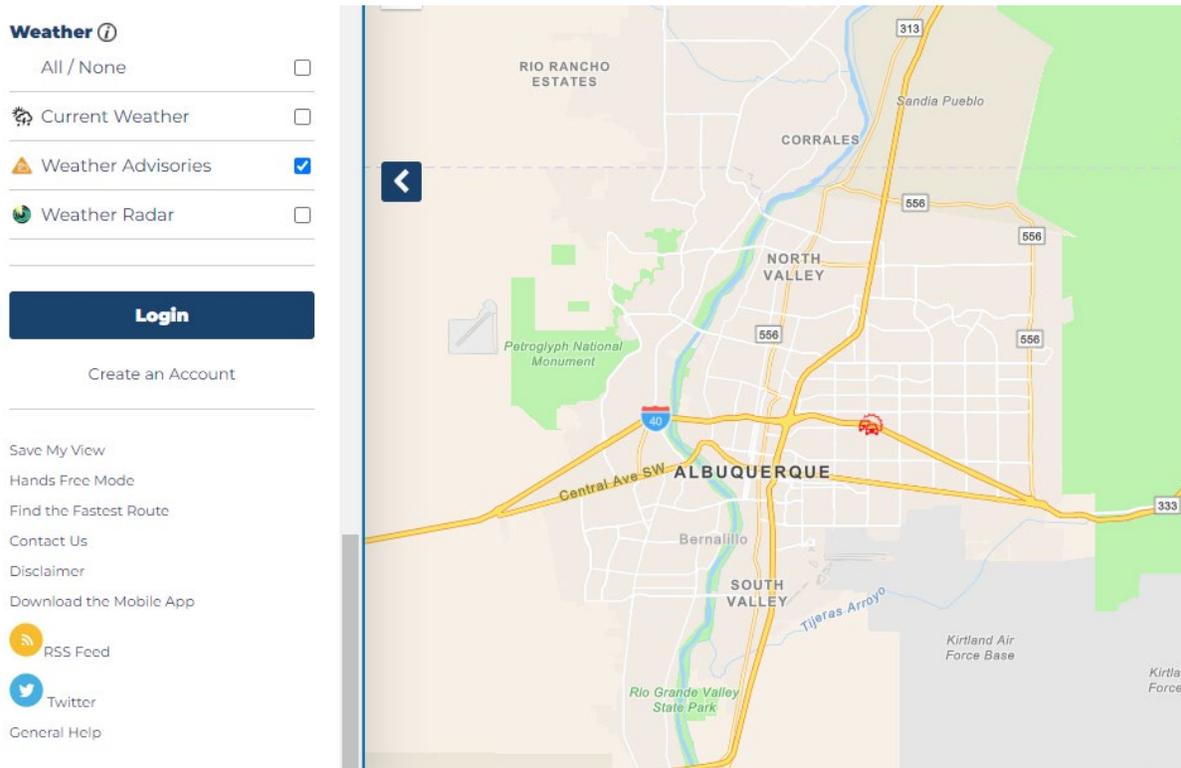
Weather Information

- **Current Weather Conditions:**
 - Access up-to-date weather conditions for various locations across New Mexico. This includes temperature, wind speed, humidity, and precipitation.
- **Weather Advisories:**
 - View active weather advisories that may impact road conditions, such as winter storm warnings, flood alerts, and high wind warnings.
- **Radar Images:**
 - Access radar images that display precipitation patterns across the state. This feature helps users anticipate weather changes along their travel route.



Save My View:

- **Access Admin Menu:** Navigate to the Admin Menu.
- **Customize View:** Set up the map view, including zoom level, location, and selected map layers (e.g., mile markers, Waze alerts).
- **Save My View:** Select “Save My View” to store the current map configuration in the browser’s local storage.
- **Restore Saved View:** When you log back into or visit the application, the map will automatically return to your previously saved view, including the items you had toggled on or off in the menu.



Report a Pothole:

- **Access Reporting Tool:** Select the “Report a Pothole” option from the public user interface or Admin Menu.
- **Enter Location:** Use the interactive map or enter specific route details (e.g., street name, highway number) to pinpoint the pothole's location.
- **Provide Details:** Fill in information such as the size of the pothole, its severity, and any immediate hazards it may pose.
- **Submit Report:** Submit the report, which will be forwarded to the appropriate authorities for review and action. Admin users can also track the status of reported potholes and manage incoming reports.

Report a Pothole:

Email Address:

Area:

Route Name:

Route Number:

Mile Marker:

Direction:

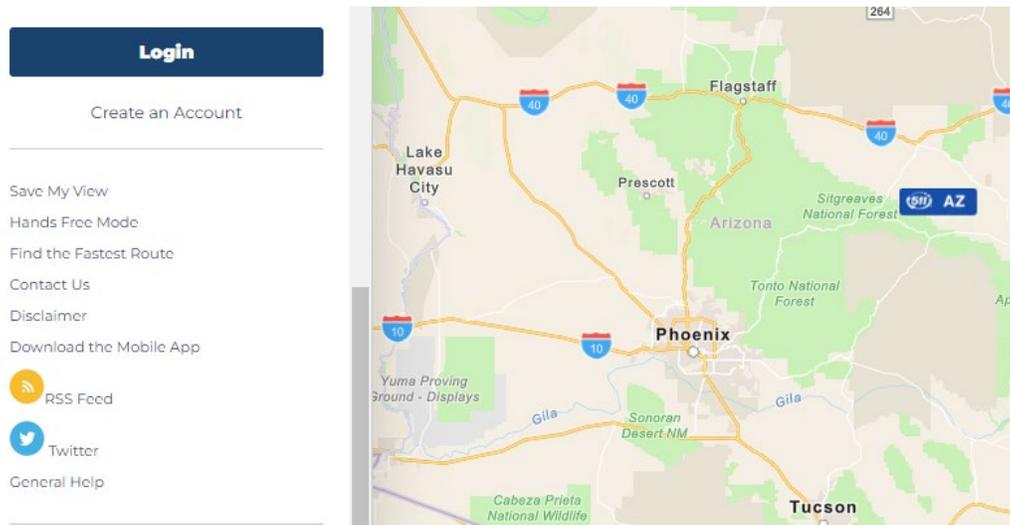
Comment (Please be as specific as possible with regards to the location including left, middle or right lane, median or shoulder):

Submit

This tool is used to report the presence of potholes on NMDOT-owned and maintained facilities which only include US Interstates, US Highways and State Highways. To report the presence of potholes on city streets or county roads, please contact the public agency maintaining those streets and/or roadways.

Hands-Free Preferences

The Hands-Free Preferences feature in NMRoads allows users to customize how they receive notifications and information while driving, ensuring a safer, distraction-free experience. Below are the settings available:



Hands-Free Mode:

- **Hands-Free Off:** Disables hands-free notifications.
- **Hands-Free On - Automatic Notifications:** Enables automatic notifications for road events without requiring manual interaction.
- **Hands-Free On - 'More Event Information':** Provides additional details about road events as they are detected.

Language:

- English
- Spanish

Notify Radius (miles):

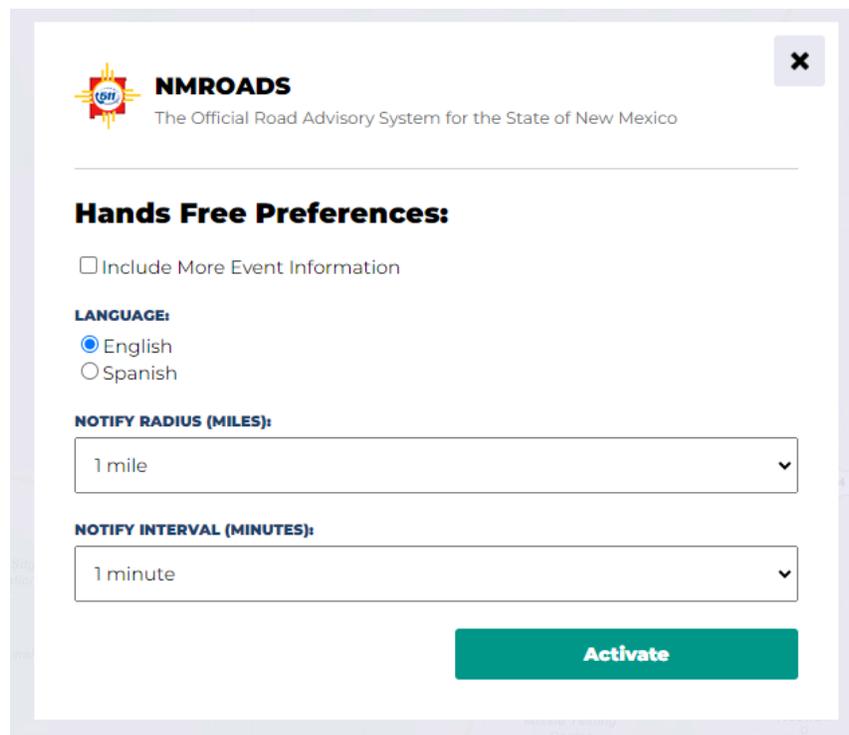
- **Five miles:** Receive notifications for events within a 5-mile radius of your current location.

Notify Interval (minutes):

- **1 minute:** Set the frequency of notifications at 1-minute intervals for continuous updates.

Set Preferences:

- Save your customized settings for hands-free operation, ensuring the app functions according to your selected preferences during your drive.



NMROADS
The Official Road Advisory System for the State of New Mexico

Hands Free Preferences:

Include More Event Information

LANGUAGE:

English
 Spanish

NOTIFY RADIUS (MILES):

1 mile

NOTIFY INTERVAL (MINUTES):

1 minute

Activate

Troubleshooting

For any issues encountered while using NMRoads, users can refer to the General Help section available in the Main Menu. This section provides guidance on common issues and solutions, such as:

- **How to Refresh Road Conditions:** Instructions on refreshing the data to get the most current information.
- **Map Display Issues:** Tips for resolving problems with map displays or loading times.

Support and Contact Information

For additional support, public users can access the help section through the Main Menu. This section includes:

- **FAQs:** A list of frequently asked questions covering common issues and how to resolve them.
- **Contact Information:** Details on how to reach the NMRoads support team via phone or email for further assistance.

[Save My View](#)

[Hands Free Mode](#)

[Find the Fastest Route](#)

[Contact Us](#)

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